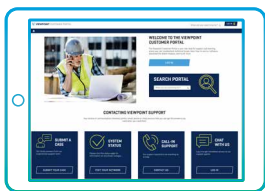# Your Guide to Viewpoint Customer Success Resources

Support. Learn. Connect.

Did you know that every Viewpoint customer has access to three programs designed to help you be successful and get the most out of your Viewpoint solutions?

These programs work in conjunction to make sure you get the support and training you need to maximize your technology investment and utilize Viewpoint products to their fullest extent. They also enable you to easily connect with other Viewpoint users, stay on top of important industry news and advance your construction career. Here's a quick look at each:
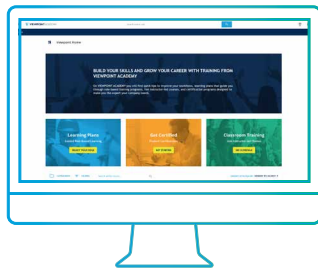

Available on:

Viewpoint Customer Portal

The Viewpoint Customer Portal is your one-stop for support and product knowledge. You can chat with a support specialist, open a support ticket, troubleshoot technical issues, download the latest releases, access product resources and much more. An authorized user at your company can set up your account in our Customer Portal at support.viewpoint.com.
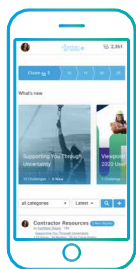
Contact: support@viewpoint.com

Available on:

Viewpoint Academy

On Viewpoint Academy you will find quick tips to improve your workflows, learning plans that guide you through role-based training programs, live instructor-led courses and certification programs designed to make you the expert your company needs.

Once an authorized user at your company sets up your account in our Customer Portal at support.viewpoint.com, you will receive a welcome email for the Viewpoint Academy with a link to set your password. Once your password is set, you can begin your learning journey at academy.viewpoint.com!

Contact: viewpointacademy@viewpoint.com

Available on:

Viewpoint Network

The Viewpoint Network is your online peer user community. Members can easily connect with other users and participate in active discussion forums. This program also offers you product pro tips and resources, opportunities to share your product feedback and insight, an easy way to register for all customer webinars, information from industry thought leaders, industry best practices and more. And, you're rewarded for your participation!

It's easy to become a member of the Viewpoint Network. Just visit us here, scroll down and select your ERP (ProContractor, Spectrum, Vista) and click the join button to create your account.

Contact: network@viewpoint.com

All three of our customer programs are available to all Viewpoint users and are part of your subscription. Be sure to check them out and take advantage of all our customer offerings.

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