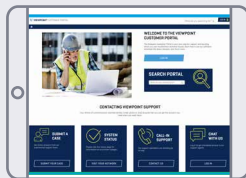# Viewpoint.

Your Guide to
Viewpoint Customer Success Resources

Support. Learn. Connect.

Did you know that every Trimble Viewpoint customer has access to four programs designed to help you be successful and get the most out of your Trimble Viewpoint solutions?

Viewpoint Customer Portal

Available on:

The Viewpoint Customer Portal is your one-stop for support and product knowledge. You can chat with a support specialist, open a support ticket, troubleshoot technical issues, download the latest releases, access product resources and much more. An authorized user at your company can set up your account in our Customer Portal at support.viewpoint.com.

Contact: support@viewpoint.com
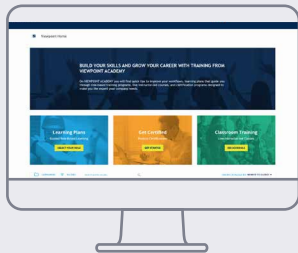
Viewpoint Academy

Available on:

On Viewpoint Academy you will find quick tips to improve your workflows, learning plans that guide you through role-based training programs, live instructor-led courses and certification programs designed to make you the expert your company needs.

Once an authorized user at your company sets up your account in our Customer Portal at support.viewpoint.com, you will receive a welcome email for the Viewpoint Academy with a link to set your password. Once your password is set, you can begin your learning journey at academy.viewpoint.com!

Contact: viewpointacademy@viewpoint.com
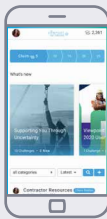
Viewpoint Network

Available on:

The Viewpoint Network is your online peer user community. Members can easily connect with other users and participate in active discussion forums. This program also offers you product pro tips and resources, opportunities to share your product feedback and insight, an easy way to register for all customer webinars, information from industry thought leaders, industry best practices and more. And, you're rewarded for your participation.

It's easy to become a member of the Viewpoint Network. Just visit us here and click the join button to create your account.

Contact: network@viewpoint.com

Viewpoint Help

Available on:

Viewpoint Help is designed to give you access to comprehensive product documentation, for multiple products, from a single location. Benefits include dynamic search capability across Help content for multiple products and versions, easy sharing and socializing Help articles, and the ability to print or create PDFs of individual Help articles or entire sections of content

Contact: viewpoint-help-ug@trimble.com

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